



Caherlissakill, Monivea,
Athenry, Co. Galway,
Ireland.

Phone:+ 353 91 849152
www.exchangeireland.com
mail:cheznous10@yahoo.com

Chez Nous Homestay Limited

Chez Nous Homestay Ltd. (CNH)

Host Family - Terms and Conditions

Accommodation

- All students must be made to feel welcome and be a part of the family life
- A clean and tidy room must be provided with fresh bed linen and towels weekly. This room must have a comfortable full size bed, adequate heat, light and ventilation with storage for the students' clothes and belongings. A student should have their own bed, and generally students should have a separate room, unless otherwise agreed.
- Students may find our climate cold so please offer extra blankets if required
- A clean bathroom with hot water and fresh towels must be available for the student's use
- Let your student know what times are convenient to use the bathroom and inform them that hot water may not be available throughout the whole day
- Students' laundry is included in the family washing for adults please show them how to operate washing machine and dryer.
- A host family may accommodate a maximum of two foreign students at any one time but of different nationalities and mother tongue. We must be notified of any student other than our student being simultaneously hosted by you. Should the host family disrespect this, a daily penalty of €35 will be incurred and CNH reserve the right to relocate the student
- Students should never be left alone in the house or be given a key after the evening mealtime.
- Students under 18 years must be accompanied by a member of the host family on outings/activities/events unless they are attending an event organised for them by their parents or CNH.
- Social life is the responsibility of the host family and adequate caution must be exercised by the family to ensure the safety of their student
- Lack of conduct on the part of the student or lack of adherence to the host family's code of discipline may lead to expulsion by CNH.
- The student must be included in the day-to-day activities of the host family/host family's children
- Students are not permitted to drink alcohol
- Students are not permitted to smoke within the home



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- We ask that you allow the child a courtesy call home on their arrival
- Please inform your student of internet and phone usage policy in your home. CNH are not responsible for unauthorized phone or internet usage
- We suggest the child arranges a time convenient to all to receive calls or skype from home
- Because of the students' young age it is the family's role and responsibility to care for them as if they were one of their own children
- CNH is not liable for loss or damage to the host families home or property, please ensure that your home insurance covers hosting a paying guest.
- It is important that your student carries your address and phone number details on them and we would ask that you facilitate this
- We recommend limited usage on computers as overuse will limit children's opportunities to interact and socialise

Meals

- Mealtimes are an ideal opportunity for students to learn English and to get to know their host family
- Students are provided with full board – breakfast, lunch and evening dinner daily. Students should know the meal times and have regular meals.
- Students must always be included in family mealtimes and never left to eat alone. This gives the child a chance to chat and feel relaxed and comfortable with their host family and it also gives the host family an opportunity to extend true Irish hospitality
- Please note some students may have special dietary requirements. Should this be the case we will inform you at the time of booking

Summer Camps

- Should your child of a similar age to the student, intend to go to a summer camp at any stage over the stay, we would ask you to notify us so their family can arrange payment beforehand

Medical Emergencies

- All students must be covered by the European Health Insurance Card and their own travel insurance
- Should a student become ill it is the responsibility of the host family to bring child to a doctor, dentist or call an ambulance if necessary.
- CNH must be informed at the earliest opportunity of such a situation



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Payment

- CNH will pay host families an agreed fee per week for total immersion stays and lesser fee per week for students attending classes or English Summer camp.
- Please supply your IBAN and BIC details to us as well as the name on your bank account and the name and address of your bank to facilitate electronic transfer of payments. Payment will be made at the end of the placement for short term stays and 4 weekly for school stays.
- In the event that the student does not settle in the chosen home, the student may request a change of family or may have to cut their stay short. In such instances the host family will be paid pro rata for the number of nights of the visit.
- Host families should not discuss payment details with students

Booking Procedure – The Host Family

- Application forms for the host family may be down loaded from our website:
<http://www.exchangeireland.com/become-a-host-family.html>
- After we receive your completed application in person or by post, CNH will call to arrange a convenient time to visit and inspect your home
- During this visit we will discuss our student programme, student accommodation requirements and collect completed application forms
- Host families need to be Garda vetted. CNH will provide you with these forms. The Garda Vetting procedure is facilitated by a Garda Vetting Consortium which charges a fee of €10 per person vetted. This fee must be submitted with each vetting form. CNH has no control over this fee.
- After we confirm your student allocation we will send you written confirmation with the following details: Your student's name, contact details, any dietary requirements and a little background on their own family, arrival and departure times and flight details, pick up location and time.
- Last minute cancellations are extremely awkward for CNH and we would ask you to consider very carefully before you commit to having a student to stay

Contact Numbers

- CNH landline with message facility: 091 849152 Mobile: 087 923 2106
CNH will contact you and your student to chat and ensure your student is happy and enjoying their visit.